

## Introduction to CareLink® Personal software

CareLink Personal software is a web-based program that is provided free of charge by Medtronic. This software allows you to upload the data from your pump and glucose meter to a secure website and organize it into easy-to-read reports and charts. These reports provide an overview of how insulin, food intake, and exercise affect your glucose control.

Reviewing the data on these reports allows you and your healthcare professional to identify glucose patterns and trends so you can determine if any pump settings need to be adjusted.

You will need to set up your CareLink Personal account so you can upload your pump and meter every two to three days after you start using your pump. You and your healthcare professional will be able to review your information and adjust your pump settings as needed.

If you are not currently using CareLink Personal software, you can follow these steps to set up your account:

- 1) Go to [www.medtronicdiabetes.com/carelink](http://www.medtronicdiabetes.com/carelink).
- 2) Select the **Sign Up Now** button.
- 3) Choose your country and language.
- 4) Read and **Accept** the Terms of Use and Privacy Statement.
- 5) Create a Username and Password and enter all required information.
- 6) Select **Submit**.

You will learn more about using CareLink software at your in-person training.

When uploading your information from your pump to CareLink software, you will use the meter as the communication device from the pump to your computer.

### Using CareLink software...

Julia uploads her pump and meter information to CareLink Personal before each visit with her doctor. She has given him access to her reports so he can review them, saving a great deal of time during her office visit. Her doctor has the information he needs to make adjustments to her pump settings.

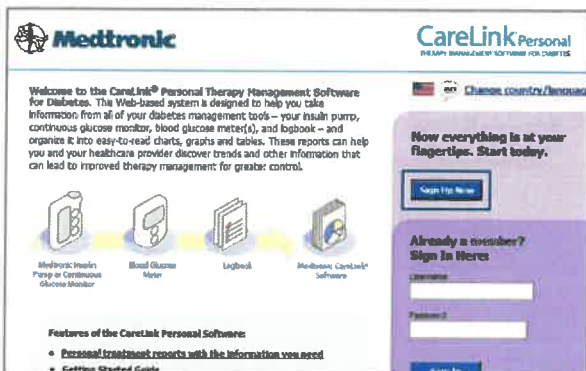


## SIGN UP IS EASY WITH CARELINK PERSONAL SOFTWARE

Before using CareLink software for the first time, you need to set up a user account and password. Go to: <http://medtronicdiabetes.com/carelink>

For a list of supported operating systems please see: <http://www.medtronicdiabetes.com/support/carelink-personal>

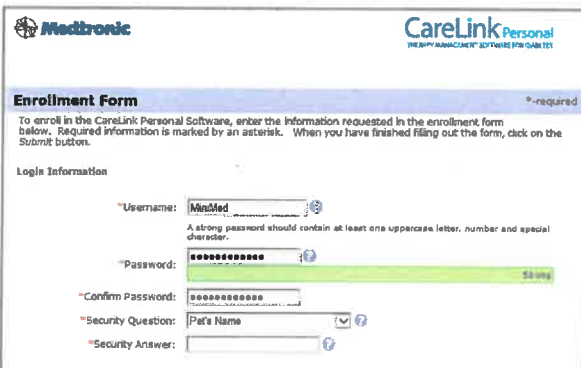
### TO CREATE AN ACCOUNT, START AT THE CARELINK PERSONAL WELCOME SCREEN AND FOLLOW THESE 3 EASY STEPS:



**1** From the Welcome screen, click the **Sign Up Now** button and select language.

Please note: There are different logins for

- Online Bill Pay
- Online Store
- CareLink Personal software



**2** After you accept the terms of agreement, you'll be asked to **create a username and password**.

The password can be any combination of letters or numbers from 8 to 32 characters long and include one uppercase letter, one number, and one special character. Be aware that passwords are case-sensitive.

Note: If you forget your password, click on **Forgot your password?** on the home page of the CareLink Personal website.



**3** Enter your **personal information** in all the required fields. You will be asked to follow through the reCAPTCHA feature of enrollment on the bottom of the screen. Check the box and click **Submit**. Once you have registered, you can log in from the Welcome screen using your new username and password.

**MAC USERS:** Follow the steps on your computer to install the web application and begin uploading your pump with instructions on page 7 once logged into the CareLink Personal software website.

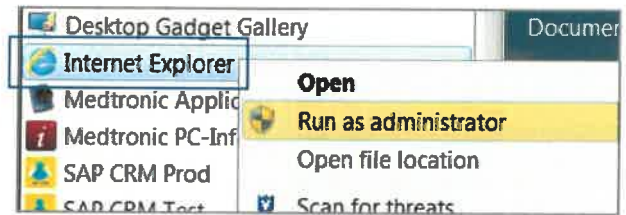
## BROWSER SETUP FOR INTERNET EXPLORER BEFORE UPLOAD:

For Windows 7, 8, 8.1, and 10, you will need administrator rights.

### Windows 7



**1** Be sure all open windows in Internet Explorer are closed.

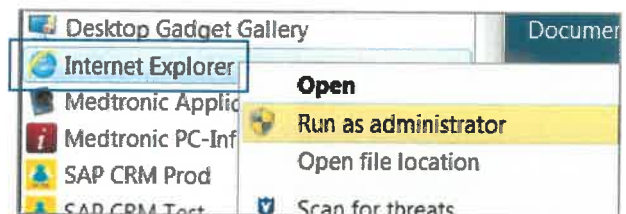


**2** Open your **Start Menu** and click on **All Programs** RIGHT-CLICK on your **Internet Explorer** icon and select **Run as Administrator**. Click **Allow** in the User Account Control window.

### Windows 8 or Windows 8.1



**1** From the Start screen, click the Desktop tile and make sure you are viewing the desktop.



**2** RIGHT-CLICK on **Internet Explorer®** icon from the task bar, RIGHT-CLICK again on **Internet Explorer** in the menu that appears. Select **Run as administrator**. Click **Allow** in the User Account Control window.

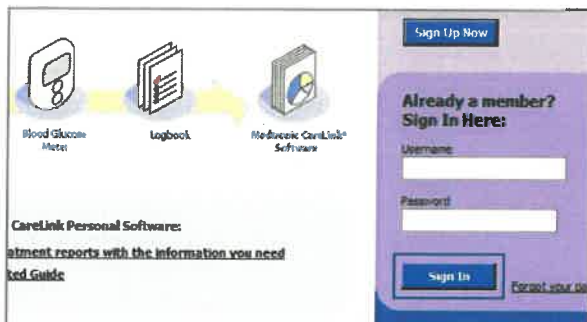
### Windows 10



**1** From your Start menu on your desktop, Go to All Apps, then Windows Accessories.

**2** RIGHT-CLICK on **Internet Explorer** in the menu list. Select **Run as administrator**. Click **Allow** or **Yes** in the User Account Control window.

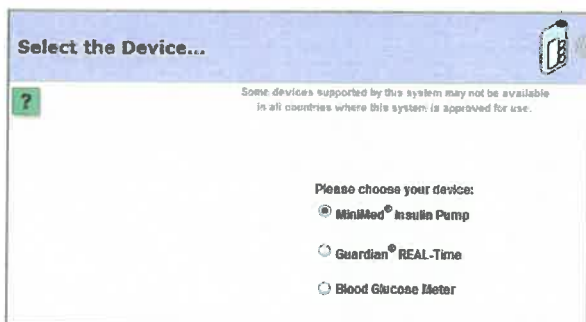
## UPLOADING DATA FROM YOUR DEVICE



**1** Go to <http://medtronicdiabetes.com/carelink>, enter your **user name and password**, and click on **Sign In**.



**2** **DO NOT CONNECT** your CONTOUR®NEXT LINK Meter or CareLink USB to the computer until prompted. Click on **Upload Data from My Device**. Allow the web application to load.



**3** Choose device and select **MiniMed® Insulin Pump** and click **Next**. The **Check Pump Status...** screen will appear, then click **Next**.



**4** Enter your pump's serial number as instructed on the **Identify the pump** screen.

Continued on next page

