

Mediasite Browser Requirements

Microsoft Silverlight Plug-in

- You must have the [Microsoft Silverlight](#) browser plug-in installed.
- If Silverlight is not installed, you will be prompted to download and install it when you launch the live stream.

Compatible Operating Systems and Browsers

Operating System	Internet Explorer 11	Internet Explorer 10	Internet Explorer 9	Internet Explorer 8	Internet Explorer 7	Internet Explorer 6	Firefox 12+	Safari 4+	Chrome 12+
Windows 8.1 Desktop	✓*	-	-	-	-	-	✓	-	✓
Windows 8 Desktop	-	✓*	-	-	-	-	✓	-	✓
Windows Server 2012 R2	✓*	-	-	-	-	-	✓	-	✓
Windows Server 2012	-	✓*	-	-	-	-	✓	-	✓
Windows 7	-	-	✓*	✓*	-	-	✓	-	✓
Windows 7 SP1	✓*	✓*	✓*	✓*	-	-	✓	-	✓
Windows Server 2008 SP2	-	-	✓	✓	✓	-	✓	-	✓
Windows Server 2008 R2 SP1	✓*	-	✓*	✓*	-	-	✓	-	✓
Windows Vista SP2	-	-	✓	✓	✓	-	✓	-	✓
Windows Server 2003 SP2, Windows XP SP3	-	-	-	✓	✓	-	✓	-	✓
Macintosh OS 10.5.7+ (Intel-based)	-	-	-	-	-	-	✓	✓	-

* Supports 64-bit mode

Windows Browser Recommendations

- All current versions of Internet Explorer, Firefox, and Chrome are supported.
- We recommend Internet Explorer 9+, Firefox 12+ and Chrome 12+ (64bit version). Later versions are also compatible.

Mac OS X Browser Recommendations

- All current versions of Firefox and Safari are supported.
- We recommend Firefox 12 or Safari 4. Later versions are also compatible. Chrome for OS X is not supported.

Test Pages

- [Mediasite Test Page](#) - Use this page to make sure your browser meets the requirements for playing video.
- [Test Presentation](#) - A short video presentation to ensure that the Silverlight plugin is activated and working.

Browser-Specific Silverlight Installation Instructions

- [Chrome and Firefox Plugin Help](#)
- Safari Instructions:
 - Open Safari and go to your desired website.
 - Click on "Safari" in the menu bar and go to "Preferences"
 - Click on the "Security" tab.
 - Locate Internet Plug-ins and click on "Manage Website Settings" button to the right.
 - Click on the Silverlight Plug-in on the Left.
 - Locate desired website in the list of websites.
 - Click on the menu to the right and set to "Allow"
 - Click "Done".
- Internet Explorer
 - Click on "Tools" or "Settings".
 - Select "Manage add-ons".
 - Select "Toolbars and extensions".
 - Set Show: to "all add-ons"
 - Scroll to Microsoft Silverlight and set to enabled

Silverlight Uninstall Instructions

Macintosh

- Access your hard drive by double-clicking the hard drive icon on your desktop.
- Navigate to your Internet Plug-Ins directory: /Library/Internet

Plug-Ins/

- Drag any and all of the following into your trash bin:
- Silverlight.plugin
- WPFfe.plugin
-

Windows 7/Vista

- Quit all open browsers.
- Open the Start menu by clicking on the Start Button or pressing the Windows key on your keyboard.
- Select Control Panel.
- Select Programs & Features.
- Find and select Microsoft Silverlight.
- Select Uninstall.

Windows 8

- Quit all open browsers - including this window!
- Swipe in from the right edge of the screen, then tap Settings.
- Select Control Panel.
- Select Programs & Features.
- Locate and select Microsoft Silverlight, then select Uninstall.
- ***Your PC will notify you when the uninstall process is complete.***

Mediasite Playback on Mobile Devices

Mediasite supports playback on iOS devices as well as other mobile platforms. Playback requirements are as follows:

iPad

- iPad2 or later
- iOS 6.1 or later
- Apple Mobile Safari™
- Wi-Fi or cellular data connection (3G or higher)

iPhone/iPod

- iPhone 4.0 or later, iPod Touch 4th generation or later
- iOS 6.1 or later
- Apple Mobile Safari
- Mediasite Mobile App (free download available from the Apple app store)
- Wi-Fi or cellular data connection (3G or higher)

Blackberry requirements (on-demand MP4 playback only)

- Blackberry OS 10.0 or later

- PlayBooks™ for QNX devices
- Blackberry browser
- Wi-Fi or cellular data connection (3G or higher)

Android

- Android™ 4.0 or later (on-demand), Android 4.4.x (live).
Note: Android live support is limited to Dolphin browser on HLS capable Android devices running 4.4.x (KitKat), and the Mediasite EVP Server must be at version 7.0.10 or later.
- Android browser
- Wi-Fi or cellular data connection (3G or higher).

Microsoft Surface and Windows RT tablets (on-demand MP4 playback only)

- Windows 8 or 8.1
 - Internet Explorer 10.0 or later
- Wi-Fi or cellular data connection (3G or higher).